

Cardy Communications Limited - Privacy Statement

We collect personal information from you, including information about your:

- Name
- contact information
- location
- computer or network
- billing or purchase information

Cardy uses your information to better understand your exact needs and provide you with better service. Cardy may share your Personal Information amongst related bodies corporate of Cardy.

Cardy also uses your Personal Information:

- to complete a transaction.
- to deal with your queries or customer service issues promptly whether by email, telephone or email. We may also keep information on your communications with our customer service representatives.
- to keep you up-to-date with products, services, events or promotions we think would be of particular interest through a variety of channels. You will be able to "opt-out" from this activity at any time.
- to enhance your customer experience and help us complete your transactions faster.
- for planning, product development or research purposes.
- Provide print related products and services to you and your business
- Do credit checks when you are leasing hardware from us
- Occasionally market our products and services to you

Disclosure of personal information

We will only send Personal Information to third party organisations when:

- we have your consent to share the information;
- we need to share your information in order to provide the product or service you have requested;
- we need to send your information to companies that are contracted to Cardy Communications Ltd e.g. telco providers, IT service providers, service providers, web developers, marketing agencies, finance companies; or
- we are required or authorised by law to disclose the information.

Such information remains under Cardy custodianship at all times and the agents involved are bound by specific confidentiality and non-disclosure agreements.

Besides our staff, we share some of this information with:

- 2Degrees New Zealand, Spark New Zealand, One New Zealand, 3cx in order to provide leasing facilities and better services and solutions to your business.

Providing some information is optional. If you choose not to give us some information, like director and shareholder details, we'll be unable to lease hardware to your business.

We keep your information safe by storing your data in programs requiring user credentials and passwords and only allowing certain staff to access it.

Access and correction

You can have access to the personal information we hold about you. Our goal is to ensure that your personal information is accurate, complete and up-to-date. To assist us with this, please contact our Privacy Officer if any of the details you have provided change.

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Further, if you believe that the information we have about you is not accurate, contact us and we will use all reasonable efforts to correct the information.

You have the right to ask for a copy of any personal information we hold about you, and to ask for it to be corrected if you think it is wrong. If you would like to ask for a copy of your information, or to have it corrected, please contact us at info@cardycomm.co.nz, +64 9 375 4040.

Other information we may collect

For statistical purposes we collect anonymous information on web site activity (such as top pages viewed, the number of pages viewed, the number of sessions, most popular session times). We use this data to evaluate our web site performance and to improve the content we display to you.

To evaluate the effectiveness of our online advertising (including click throughs from email marketing), we may use third parties to collect statistical data. No personal information is collected on these occasions.

Use of cookies

Cardy uses tracking technologies such as cookies to recognise your browser each time it visits our site, and to track which pages you visit whilst on our site. We use this information to optimize our site and create a better online experience for you.

Cookies are pieces of information that a web site transfers to a computer's hard disk for record keeping purposes. Most web browsers are set to accept tracking technologies such as cookies. These tracking technologies do not themselves personally identify users, although they do identify a user's browser. However, if you do not wish to receive any cookies, you may set your browser to refuse them.

- Third party vendors, including Google, show our ads on sites on the internet.
- Third party vendors, including Google, use cookies to serve ads based on your prior visits to this website.
- You have the option to opt out of Google's use of cookies by visiting the Google advertising opt-out page. <https://policies.google.com/technologies/ads>

Third-party web sites

Links to third party web sites on <http://www.cardycomm.co.nz> are provided solely as a convenience to you. If you use these links, you will leave Cardy Communications Ltd site. Cardy is not responsible for any of these sites, their content or their usage of your personal information.

Unsubscribe/Opt Out

At Cardy Communications Ltd we only want to communicate with you if you want to hear from us. If you would like to unsubscribe from receiving email newsletters, promo's, etc, you can do so at any time, for any reason.

Security

Cardy Communications Ltd is committed to ensuring the security of your personal information and we will take all reasonable precautions to protect this information from loss, misuse or alteration.

Changes to this statement

Cardy Communications Ltd may make changes to this Privacy Policy from time to time for any reason. We will publish those changes on our website on this page.